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FAQ

HAPPY BAYS VW HIRE

What's included?

Everything we can think of! We will supply 4 of everything – crockery, cutlery, chairs etc. You just need to bring your bedding and food. We'll even include a bike rack and a retro-style drive-away awning free of charge

Please check this link for an inventory of contents

What's not included?

Campsite fees, food and drink, additional petrol and bbq charcoal

Who can drive?

Our insurance covers any drivers from 23-75 years of age, providing they don't have more than 6 points on their licence.

Can we leave our car with you?

Yes, we have space and will store your car for the duration of your hire. All vehicles are stored at owner's own risk. If you are local, for a small fee, we can deliver your campervan to you.

How many people can you fit in a VW Campervan?

In Colin there are five seatbelts. He will sleep 2 adults on the rock 'n' roll bed downstairs and 2 children or one adult in the pop top. There is a weight limit of 14 stone for the pop top bed. A drive-away awning is supplied free of charge which will increase the living space and sleeping area and is a great place to store your camping paraphernalia

Can we extend our holiday in the VW Campervan whilst we are away?

Yes, as long as the Campervan is not already booked out. Just give us a call whilst you are away and we will arrange the additional insurance and booking costs.

Does the VW Campervan have electric hook up?

Yes, so if you stay on a campsite with this facility, you can plug in your gadgets. There is also a leisure battery which will charge itself whilst the vehicle is being driven.

Can we put a bike rack on the back?

Yes, we will supply one free of charge, please request this at time of booking.

What is the VW Campervan's top speed?

Top speed is about 60mph and a cruising speed about 50-55mph. Remember, it's the journey as much as the destination, there is no rush!

What time can we pick up the VW Campervan?

Anytime from 2pm on your chosen day. It will take about 30 minutes to go through the details and controls so a set up time will be agreed when the booking is made.

What time can we drop the VW Campervan off?

The insurance runs from the time you pick it up to the agreed return time, which is 10am. You are welcome to drop the van back earlier but if you are running late, please contact us immediately so we can change the insurance. There is a charge of £50 per hour for a late return after the agreed return time unless otherwise agreed. However, please bare in mind a late return will adversely affect the next person to hire the VW Campervan if it is due out on the same day.

How old do I need to be to hire a VW Campervan?

Our insurance covers drivers aged 23-75 as long as you have 2 years driving experience with no more than 6 points and no disqualifications or driving convictions. If you are outside these ages, please let us speak to the insurance company to see what is possible.

Will it breakdown?

Hopefully not but it might do! But it shouldn't as our VW Campervans have new air cooled engines and prepared to the highest standard, regularly serviced and maintained by VW specialists. Just in case you do experience a problem, we have Breakdown Assistance to give you complete piece of mind.

Will the engine overheat?

As with any air cooled engine, as long as the VW Campervan is moving at a reasonable speed, then the air will keep the engine cool. If you get stuck in traffic and are at a standstill, just turn the engine off to prevent it from overheating.